SAFETY ALERT



Maintaining Contact with Staff

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Background

Working alone or in isolation is a considerable risk for our industry. Many of us are required to work alone for hours or days at a time. Under these conditions it is essential that there is a robust contact plan. Contact at sign in, during the shift and at knock off are critical to ensuring safety.

A recent search and rescue incident revealed some of the potential weaknesses in how we monitor field staff when they finish work for the day.

Control Measures

This incident shows how important it is to maintain contact with staff. These tips can help ensure safety:

- Have a robust working alone or communication procedure available to all staff.
- Communicate this procedure regularly through toolbox meetings.
- Regularly review this procedure to ensure it is effective.
- Conduct an Emergency Response Procedure test at regular intervals.
- All staff must be in contact with their supervisor when they start work, during the day and at knock off.

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